

**GREATER LEHIGH VALLEY MOBILE FOOD ALLIANCE
CODE OF CONDUCT**

We, the undersigned owners/operators of mobile vending vehicles of the Greater Lehigh Valley Mobile Food Alliance, in recognition of the duty we have as responsible business owners to respect the communities that we serve, hereby agree to abide by the following provisions in the operation of our businesses and vehicles

- Follow business practices which shall enhance, and not detract, from the reputation of Greater Lehigh Valley Mobile Food Vendors for wholesome, quality food products.
- Support through their actions the goals of the Alliance in maintaining a healthy, thriving relationship with local government jurisdictions and communities by demonstrating the added value mobile food trucks can bring to the Greater Lehigh Valley and working to minimize any concerns that food trucks will negatively affect the community.
- Cooperate with other members to allow fair, shared access to any opportunities for mobile vending, despite the magnitude of the event, i.e anything from a huge festival to a lunch rotation.
- Honor commitments to GLVMFA booked events. Any *No-Call, No-Show* for an event will be reviewed and discussed by the Board for possible disciplinary action. 2 *No-Calls, No-Shows* without valid reason will result in expulsion.
- Agree to attempt resolution of any conflicts with fellow members in a constructive and amicable manner.
- Maintain all necessary permits for both Health and Vending required by each jurisdiction in which the member operates and adhere to the high set of standards set forth by the GLVMFA.
- Not conduct business in any place which might endanger any person by creating a hazard e.g. unlawfully parking in any unsafe place, blocking vehicular or pedestrian traffic, or blocking visibility at an intersection, if applicable.
- Not contribute to the defamation of the GLVMFA or its members; full, prospective or allied.
- Maintain a valid Business Insurance policy
- The Code of Conduct shall be self policed by the members. Persistent complaints from other members, event planners, or from local government indicating a disregard for the Code of Conduct shall be deemed as disqualification from membership.
- The Officers of the GLVMFA shall communicate any complaints received to the relevant member and invite the member to resolve the complaint. If no acceptable resolution is forthcoming in a reasonable timeframe, or more than 3 separate complaints are received for which no satisfactory resolution is perceived, the Officers of the GLVMFA may expel the offending member by two thirds majority. All dues paid by expelled members are forfeit.

Signature _____ Date _____

Business Name _____